

COMPUTER-IMPLEMENTED VEHICLE REPAIR CLAIMS PROCESSING SYSTEM

ABSTRACT OF THE DISCLOSURE

A computer-implemented vehicle repair claim processing method and apparatus. Repair data is received related to repair of a vehicle. Repair claim expert rules determine at least one response to the input repair claim data based upon the received input repair claim data. The repair claim expert rules include repair claim-related premises and repair claim-related actions. At least one of the repair claim-related premises uses the received repair claim data to determine whether a preselected repair claim-related action should be executed. The preselected repair claim-related action is used to generate a repair claim-related response. The expert rules are accessible by an user in a high level computer expression format.